



It's my first time at Praise Church! What do I do when I arrive?

We recommend arriving 10 minutes before the start of the service to make sure your kids get welcomed and settled properly. First-time families should go to the Kids Check-in area located in our Family Center. After completing registration, parents will receive a name tag for each of their children, and a Guardian tag that will be needed for pick up after service. Parents will then be directed to the age appropriate classroom where they can drop off their children. To save time at Check-In, please preregister at www.kidcheck.com.

Where are classes located?

Our Kidz Area is in our Family Center, the first building upon entering the campus. Kids ministry is held for both Sunday morning services, 9 and 10:30am. Check-in opens 15 minutes before service begins so parents are able to enjoy our coffee bar.

Is there a security system in place?

Yes, there are a number of systems and policies in place to ensure safety for all of our children. When you check in your children, you will receive a Guardian tag with a number combination that matches to the tags of your child/children. If your child needs you at any point during the service, the number will be displayed on the screen in the main sanctuary. If the number happens to be overlooked, we also have the ability to text-message you if you provide us with this information (please keep your phone on vibrate during the service. So you are able to receive these). After service, you will need to present your Guardian tag in order to pick-up your children. This tag identifies that you have permission to pick-up the child with the corresponding tag.

What do I do if I lose my parent tag?

Sometimes Guardian tags are misplaced or lost. Life happens, we understand. However, children will not be released to anyone without a parent tag. This is to ensure safety for all the children, at all times. If you do not have your tag, a replacement tag can be printed at the Check-In center or a photo I.D. can be matched with the child's account. After this is complete then your child can be released back into your care.

What kinds of snacks will my child be served?

Due to the ever growing allergy/sensitivities children and adults face today, we take snacks very seriously in class. That is why we provide a sign of snacks being served to each class every week so that parents know what their child/children will be exposed to. If your child has a allergy/sensitivity, please inform the classroom leader or director so as to avoid any hazardous situation for your child. Please make sure all allergies are updated on your child/children's KidCheck account as well.

Is it safe to leave my child with your volunteers?

Yes! All of our Kidz volunteers and security team have had a background check and completed training. No volunteer with a minor related felony or sex offenders are permitted in the Kidz Area.

Are classrooms clean and safe during the COVID crisis?

Each week our classroom tables and toys are wiped down and/or sprayed with disinfecting wipes/sprays. Hand sanitizer is also available in the classrooms for volunteers and children to use throughout the service. Our classrooms are on a rotation for deep cleaning as well. We do our very best to keep all of our toys and classrooms in the best shape so that your children can receive the most out of their Sunday morning experience!